Commercial *Bank*
AND TRUST COMPANY
Established 1877 • Member FDIC

CBTC
Digital banking

User Guide

New Enrollment

New Enrollment through Commercial Bank and Trust Online

• Navigate to cbtcnet.com

• Under ACCOUNT LOGIN, select Enroll Now

MOBILE   **BROWSER/COMPUTER**

• Enter the requested information:
  - Social Security Number
  - A valid account number with CBTC
  - Your email address
  - A phone number listed on record with CBTC (You must have access to this phone to complete enrollment.)
  - Click **Next**
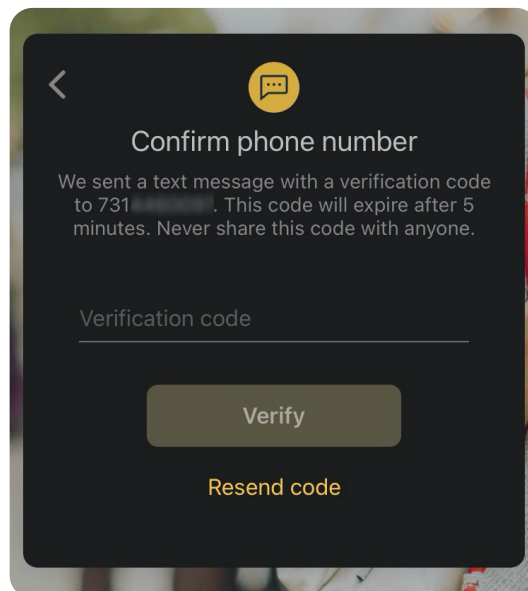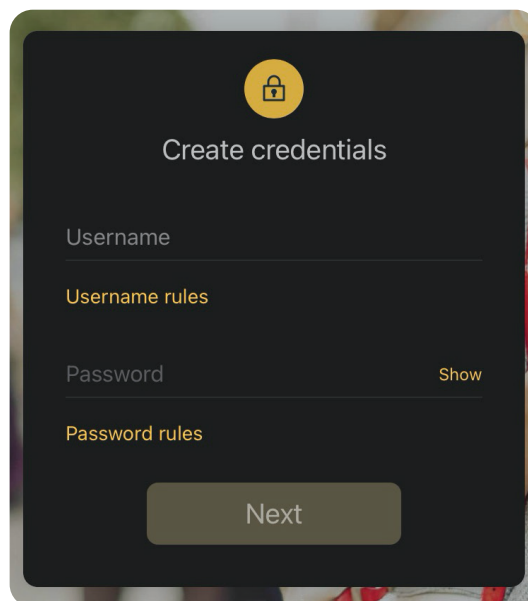
• Enter the verification code sent to the phone
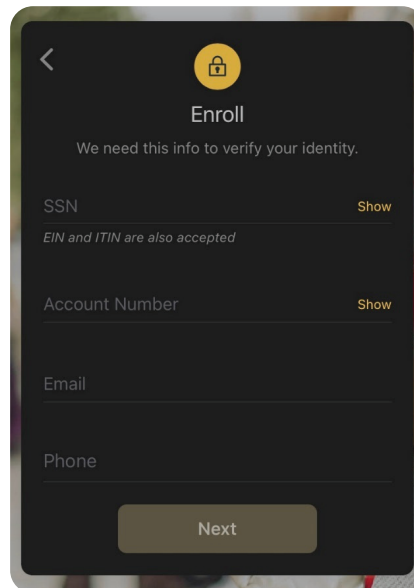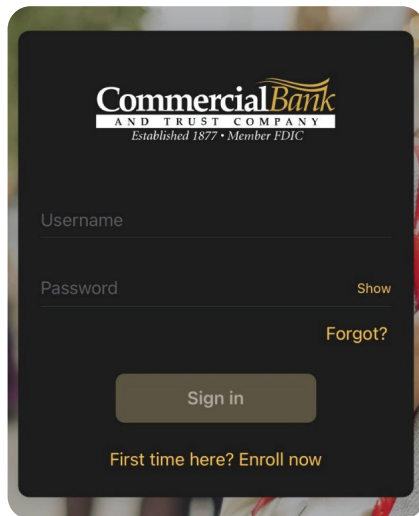 number provided and click **Verify** *

*   *If you cannot receive a text at this number, click "**Try another way**". If you "Try another way" you have
      options to receive a phone call with your code, or to install the Authenticator app.*

• Accept the User Agreement
• Create a Username and Password and click **Next**
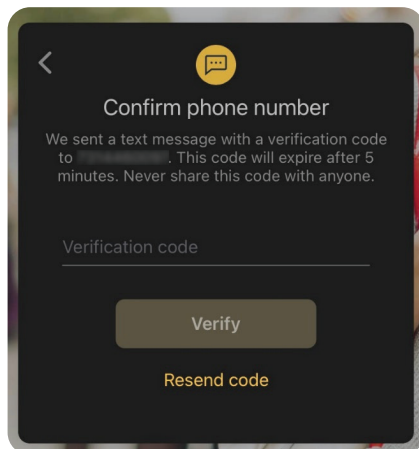• Enrollment is complete!

New Enrollment through Commercial Bank and Trust Online

• Download Commercial Bank and Trust App from the App Store or Google Play

• Launch the app and tap First-Time User? ***Enroll Now***

• Enter the requested information:

    - Social Security Number

    - A valid account number with CBTC

    - Your email address

    - A phone number on record with CBTC

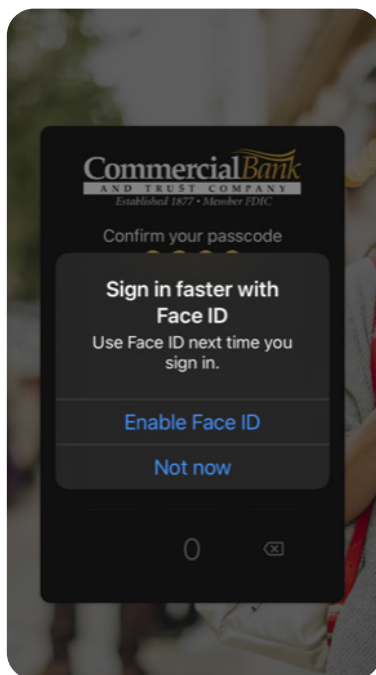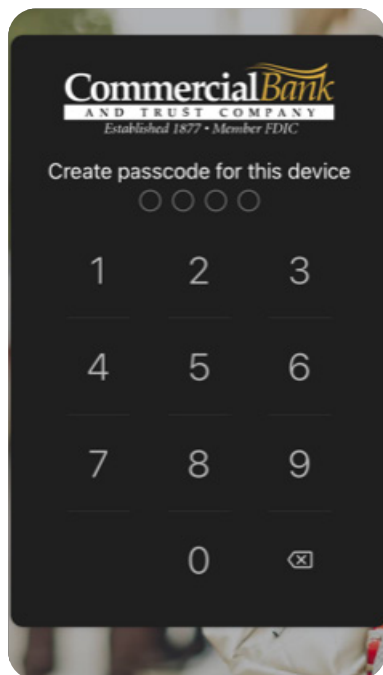   (You must have access to this phone to complete enrollment.)

    - Tap ***Next***

• Enter the verification code sent to the phone number provided and click Verify *

If you cannot receive a text at this number, click "Try another way". If you "Try another way" you have the options to receive a phone call with your code, or to install the Authenticator app.

- You will need to review the User Agreement and click **_Accept_**
- Create a Username and Password and click **_Next_**
- Create a 4-digit Passcode for the device
  Enable Face ID / ID if desired

- View a brief tutorial
- Enrollment is complete!